



GDPR Statement

| VERSION | Date reviewed and by | Next review date |
|-----------|----------------------|------------------|
| Version 1 | February 2025 MC | February 2026 |
| Version 1 | February 2026 SM | February 2027 |
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MC = Management committee

SM = Sandra Mayo

GDPR Commitment Statement

St Anns Advice Group is committed to maintaining high standards of information security, privacy, and transparency. We comply with the General Data Protection Regulation (GDPR) and work closely with clients, stakeholders, and partners to ensure full accountability and compliance with all legal and contractual obligations.

We process personal data only where there is a lawful basis, including situations where consent is required.

As a Charitable Incorporated Organisation (CIO) established in 1981, our purpose is to improve the lives of local people and surrounding communities through the provision of social welfare law advice. Our services include:

- Increasing awareness of welfare benefits to ensure individuals receive full entitlements
- Providing professional debt advice and engaging with creditors on behalf of clients
- Offering general information and advice to members of the public
- Supporting energy efficiency initiatives and assisting with energy-related debt

In certain cases, we may collect special category data—such as ethnicity, religion, health information, or sexual orientation—when necessary for archiving, research, or statistical purposes. Consent is not required for this processing; however, individuals retain the right to object at any time.

We use personal data solely for the purpose for which it was provided. Protecting client privacy is a priority, and all information is handled in accordance with our terms and conditions, whether obtained via telephone, face-to-face appointments, or other communication channels.

For any data protection enquiries, please contact:

The Manager, St Anns Advice Group

The Neighbourhood Chase, Robin Hood Chase, St Anns, Nottingham

Email: info@stannsadvic.org.uk

Website: www.stannsadvic.org.uk